

Gediminas Anza

Platform & Observability Engineer

Kaunas, Lithuania · +370 670 83149 · as@gediminasanza.com · gediminasanza.com · linkedin.com/in/gediminas-anza

SUMMARY

Senior platform and observability engineer with 14 years in enterprise systems, operating the central developer-tooling stack for a large multi-company software group at scale — 400+ GitHub organizations, 30+ Datadog sub-organizations, and an enterprise Claude deployment spanning 10+ sub-domains and dozens of child organizations. Specialist-level Datadog expertise paired with rare vendor and cost-optimization depth: led observability contract negotiation that cut spend 30% against baseline on a seven-figure agreement. Owner-level administrator of the organization's enterprise AI platform (Claude, GitHub Copilot, Gemini), driving adoption, governance and integrations that lift engineering productivity.

EXPERIENCE

Platform & Observability Engineer — Central Tools Team

Aug 2022 – Present

Visma · Kaunas, Lithuania

- Operate the central developer-tooling platform for a multi-company software group as org admin across Datadog, GitHub, Nexus, LaunchDarkly and Docker — spanning 400+ GitHub organizations, 30+ Datadog sub-organizations and 10+ Nexus organizations.
- Own the organization's enterprise Claude (AI) deployment at owner level: user administration, configuration and policy, connector/integration setup, and management of 10+ sub-domains and dozens of child organizations.
- Led negotiation and workflow optimization of enterprise observability contracts, securing a 30% cost reduction against baseline projections on a seven-figure agreement through usage analysis and vendor management.
- Own Datadog administration end to end: sub-organization provisioning, SSO/SAML configuration, RUM rollout decisions, consumption forecasting and usage-based-billing optimization with procurement and vendor account teams.
- Drove evaluation and adoption of enterprise AI tooling (Claude, GitHub Copilot, Gemini), modernizing engineering workflows and improving developer productivity.
- Built internal billing and cost-visibility automation across multiple engineering tools, giving teams transparent, attributable spend reporting.
- Resolve production tooling incidents across the group — e.g. diagnosing intermittent Nexus artifact-deploy failures and triaging cross-org GitHub audit-log and OAuth-app security events.
- Planned and executed major infrastructure maintenance including a Nexus PostgreSQL 13→14 database upgrade within a controlled downtime window; led supply-chain security response for a compromised npm package affecting Datadog tooling.

APM System Manager / Observability Lead

Oct 2020 – Aug 2022

Visma · Lithuania

- Led migration from legacy AppDynamics APM to a modern, multi-tool observability environment with Datadog as the primary platform.
- Managed and mentored a small specialist team (observability engineer and client-relations specialist), aligning technical delivery with stakeholder needs.
- Took sole ownership of observability architecture following an organizational restructuring, sustaining delivery through the transition.

System Administrator

Aug 2015 – Oct 2020

Visma · Lithuania

- Progressed from junior administrator to full owner of the enterprise Microsoft SCOM monitoring architecture.
- Engineered and executed a side-by-side monitoring-platform upgrade with no disruption to active SLA tracking or incident resolution.
- Established a self-service observability culture, building training that enabled cross-functional teams to configure and manage their own monitoring.
- Configured high-visibility dashboards for real-time application and hardware monitoring, proactively preventing outages and speeding incident response.

IT Specialist

Feb 2012 – May 2015

VĮ "Žemės Ūkio Informacijos ir Kaimo Verslo Centras" · Lithuania

- Managed local IT infrastructure and user support, maintaining high availability for internal systems.
- Owned server maintenance and patching, building the hardware and networking foundation for a move into enterprise observability.

SKILLS

Observability & Monitoring: Datadog (multi-org admin, RUM, SSO/SAML, billing), AppDynamics, Microsoft SCOM, dashboards & alerting

Platform & DevTools: GitHub (org admin, Actions, PAT/2FA governance), Nexus artifact management, LaunchDarkly, Docker, Jira

Cloud & Vendor: AWS, Azure, vendor & contract management, usage-based billing / FinOps, cost optimization

AI Platform & Tooling: Enterprise Claude deployment (owner-level admin — users, config, connectors, multi-domain/child-org management), GitHub Copilot, Gemini — evaluation, governance & adoption

Strengths: Incident response, supply-chain security awareness, team mentorship, self-service enablement, stakeholder alignment

EDUCATION

B.Sc. Informatics Engineering

Kaunas University of Technology · 2015

LANGUAGES

English (Professional)
Lithuanian (Native)
Russian (Elementary)